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*"To help people without
health care is a huge thing"*

– John Rayfield,
Richmond carpenter



Access Now

Providing Specialty
Health Care
for the Uninsured
of Greater Richmond

Access Now
2201 West Broad Street,
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www.ramdocs.org

Access Now

2010

Annual Report



"I'm really looking forward to helping the charities that have helped me. My quality of life was [poor]. I was in excruciating pain. I couldn't stand up or sit down without help ... At 25, my life would have been over."

– Carly Herring, chef and co-owner of The Empress Restaurant

Left untreated, her arthritis would have prevented her from holding a knife, standing up, and working as a chef. *"I wouldn't have been able to do what I love."*

2010 Highlights

2010: The ripple of care spreads

In 2010, Access Now saw a steady increase in the number of volunteers, medical practices, clinics and patients served. We also received a transformational grant providing unrestricted support that benefits the entire program.

- Access Now was awarded a **\$200,000 Neighborhood Builders grant** by the Bank of America. The Bank of America Neighborhood Excellence Initiative is designed to recognize and encourage nonprofits, individuals and students for their community leadership and service.
- As a result, we are conducting research and training for the next generation of service.
- We continued to grow, with **926 specialists** providing care at **124 medical practices and hospitals**.
- Through the generosity of our physician volunteers and mid-level providers –who provide their services without any form of compensation – 2,158 patients were treated.
- Our staff of four – a program manager and three patient care coordinators – scheduled **3,604 office visits and hospital procedures**.
- Physicians and mid-level providers gave more than **\$3.6 million in donated services**.
- For every \$1 donated to Access Now, the program delivered **\$17.04 in specialty care services**.

A mission of care

Access Now was created by the Richmond Academy of Medicine in 2007 at the request of area clinics and public health departments who were able to meet the primary healthcare needs of their patients, but lacked the resources to provide more complex, comprehensive care. The Academy houses the program – which is recognized as Virginia's first virtual specialty care free clinic, or what some have called "a free clinic without walls."

Most of our generous and talented volunteers are Academy members.

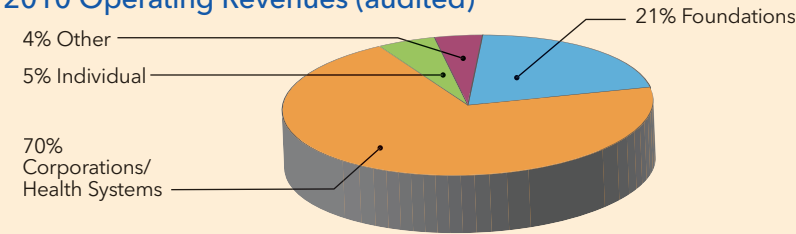
Their work benefits the entire Greater Richmond region, with 950 physician volunteers and mid-level providers opening their doors to more than 4,500 uninsured people in need of specialty care since 2008.

The program operates with a small staff and maximum return on all donations; in 2010, for every dollar donated, Access Now delivered \$17.04 in specialty care services.

Like a pebble dropped into a deep pool of need, Access Now sends a ripple of care across the region, improving the area's economic and business climate, and raising the overall quality of health and life.

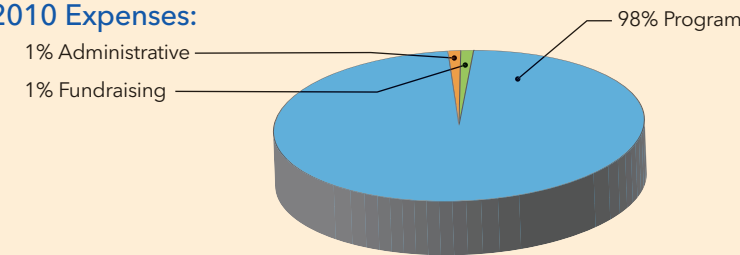
Where the money comes from

2010 Operating Revenues (audited)

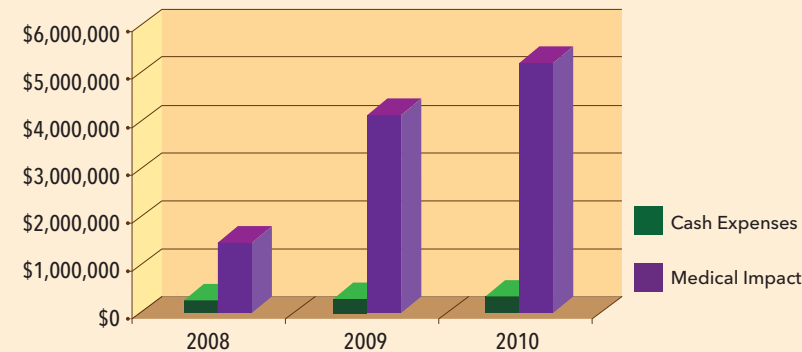


Where the money goes

2010 Expenses:



Cash Budget vs. Medical Impact



Who we serve

Our typical patient is a 45-year-old woman who is employed, but whose annual income is under 75 percent of the federal poverty level. She probably lives in the suburbs of Richmond.



"If it weren't for Access Now, I could have died thinking I was sick"

–Patient Elizabeth Oloo

"My care at Access Now made me feel like I was worth fighting for from beginning to end"

–A skin cancer survivor

"If these doctors and professionals did not donate their time I would have no quality of life. I would probably be lying in bed right now"

–Patient Betty Kane

"They give you the feeling you have somewhere to go"

–Patient Peggy Haun

Care in demand

Access Now is working hard to keep up with a steadily rising demand for specialty medical services, a demand that has been driven by the combined forces of the economy and business practices, as more employers choose to limit or eliminate health insurance benefits. We provide access to more than 40 specialties. The graph below shows the greatest demand.

High-Use Specialty Referrals 2010

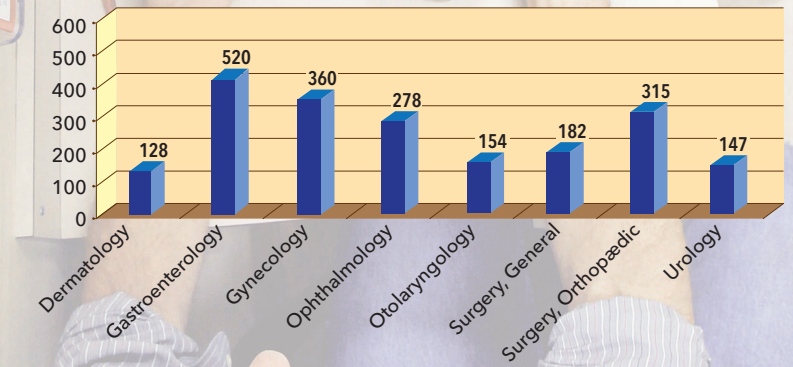


Photo courtesy of the Richmond Times-Dispatch